NELSON BAY
GOLF CLUB

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CODE OF CONDUCT

for Members, Visitors and Guests

Anyone who is on Club property is bound to observe the Constitution and By-Laws of the Nelson Bay Golf Club Ltd, and agrees to:

- Treat everyone with dignity and respect
- Behave in a manner that brings credit to the Club
- Contribute positively to a safe Club environment
- Foster a friendly, constructive and inclusive environment
- Not participate in any discrimination, vilification, humiliation, harassment (including sexual), or violent or abusive behaviour towards any other person
- Not use foul or argumentative language
- Avoid alcoholic or other chemical (drug) intoxication
- Treat Club property with respect, and observe Dress Rules

Authority in the public areas of the Club is vested in the General Manager through the senior staff member on duty (the "Duty Manager" or deputy). Members, Visitors and Guests ("patrons") are entitled to courteous consideration if in dispute with the staff, but only if they do not violate the conditions above. Staff should identify themselves to the patron and are authorised to demand to see any patron's Membership card or other proof of identity.
Any member of staff may advise a patron that their behaviour breaks this Code and may call Security Staff to restrain the patron, or take other appropriate action, if the situation demands.
Patrons in dispute are entitled to ask that the Senior Staff member on duty be summoned and should engage with that Manager in a courteous manner.

The Staff are empowered under the **Liquor Act** to eject from the Clubhouse any patron whom they assess to be intoxicated by alcohol or drugs. Anyone who is ejected for this reason may not enter the Clubhouse again for **24 hours** and may not be in the vicinity of the Clubhouse for the next **six hours**.

Patrons authorised to be on Club property must be a Full, Provisional or Reciprocal Member of the Club, or the Guest of a Full Member (duly signed in), or a Visitor to the Course, or a Visitor (signed in as a Temporary Member) to the Clubhouse, or a Minor (under the age of 18ys) supervised by a responsible adult who is entitled to access, or a Contractor or their staff, or a person attending a registered function on Club property, or a member of Staff. If a person on or in the Club's property is not any of these or is a Member or Reciprocal Member who has not produced their membership card or temporary membership docket when requested to by a staff member, Management may order them to leave or have them removed from the Club's property, without further explanation.

Management is also empowered

- to cancel or refuse Temporary Membership or Guest status without explanation.
- in the case of a Full or Provisional Member to suspend their privileges for up to seven days, by when the Board or its Officers may decide on further action under the Constitution.
- to remove or have removed any Member if their privileges have been suspended.

The Police may be called by Management to an incident, and they may inflict an on-the-spot fine for failure to leave a licensed premises or serve a summons to a Magistrates Court for failure to leave. They may also eject the offender from the premises themselves or arrest the offender.

By order of the Board of Directors 25/06/2019